



# News Release

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*For Immediate Release:*  
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*Contact:*  
**David Vossbrink**  
**Communications Director**  
**(408) 501-7700**

## **Memorial Day Holiday Travel Advice** *Plan ahead for smooth travel experience on busy holiday* *Construction changes Mineta San José International Airport*

**San José, CA** – As Memorial Day weekend kicks off the summer travel season, airports and airlines advise travelers to plan ahead and check in early to prevent delays and problems on a traditionally busy travel holiday.

SJC expects passenger volume to be about the same as last year's four-day holiday weekend, and that its busiest travel days will be getaway days on Thursday and Friday, May 27 and May 28, and holiday return on Monday, May 31.

Travelers should plan on getting to their airline's terminal about 90 minutes before their flight during busy holidays.

As a result of the comprehensive modernization at Mineta San Jose International Airport (SJC) over the past several years, travelers will find new features that have improved access and efficiency. Among these are:

- **New alignment of airport roadways, new paving, new signage, and new street lights.**

Although construction is not fully completed, the roadway has been thoroughly upgraded for improved access and flow.

- **New short-term public parking for Terminal C, inside the new parking structure.**

Although the airport's convenient new rental car center will open mid-June right across the street from Terminal B, the first level is now open for public parking. Follow the signs to Terminal C to get into the garage.

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- **Terminal B Concourse is now open, serving Southwest Airlines.** Six gates were opened last July for Southwest, but for one more month passengers still check in at Terminal A ticket counters and pick up luggage at the Terminal A baggage claim area. On June 30, Southwest, along with Alaska/Horizon and Delta airlines will move all their operations and services into Terminal B.
- **New shops and restaurants in Terminal A and Terminal B Concourse.** The airport is nearing the completion of its new concession program, which includes many local and regional businesses.
- **Terminal B baggage claim now serves Terminal C.** This is a temporary measure until Terminal B is fully open on June 30 and Terminal C is closed.
- **New street-level ticketing lobbies at Terminal A.** The new lobbies are three times bigger in area and have 60% more ticketing stations than before to serve passengers more comfortably and efficiently. The change separates the waiting areas for ticketing and security checkpoints, which has improved passenger convenience, too. Southwest Airlines, United, and Continental are in the south ticketing lobby, and American, Hawaiian, Volaris, JetBlue, and Mexicana Airlines are in the north ticketing lobby.
- **Better curb access for picking up and dropping off passengers in front of Terminal A and Terminal C.** Both terminals now have a much longer curb for departing passengers to unload and conveniently check in at street level.
- **New security checkpoint at Terminal A is more efficient and more comfortable.** Opened last November, the eight-lane checkpoint can process more passengers faster to get through to aircraft gates swiftly.

In addition to the substantial completion of the airport's comprehensive modernization program, the airport also offers these regular amenities for passengers:

- **Free Wi-Fi throughout the terminals. SJC launched this more than two years ago to serve Silicon Valley travelers.** In addition to free Wi-Fi, the airport has many seats and counters with power outlets available for passengers to plug in their laptops and mobile devices.

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- **Guaranteed Long-Term Parking** ensures that everyone who parks at the airport over the Memorial Day holiday weekend is assured a space in one of the Airport's parking areas. Long-term parking is \$15.00 per day, and daily parking in the Terminal A garage is \$30.00 per day.
- **One-Hour Express Parking** is available in the short-term parking in the garage across Terminal B/C and in the Terminal A garage. Customers will be able to park and to meet their party at baggage claim or to assist them with checking-in for a flight. The price for Express Parking is \$3.00 per hour or \$1.00 per each 20 minutes.
- **Free Cell Phone Waiting Area**, a handy alternative to driving around the airport's roadways while waiting for passengers to arrive, is located on both sides of Airport Parkway between Technology Drive and Highway 87, just one minute away from Terminal A.

Travelers also should consider the following important travel planning and security tips before they arrive at SJC, and they should check [www.tsa.gov](http://www.tsa.gov) for comprehensive guidance and additional helpful information to prepare for travel over Memorial Day weekend and the busy summer season ahead.

- **Before coming to the airport**, check the status of your flight by contacting the airline's toll-free number or by visiting the airline's web site. Links to SJC's airline websites can be found at [www.flysanjose.com](http://www.flysanjose.com).
- **Remember the TSA "3-1-1" security program:** Only liquids and gels that are in **containers no larger than three ounces** are permitted in carry-on luggage. They must be kept in a clear sealed **plastic bag no larger than one quart**, and only **one bag per traveler** is allowed at the security checkpoint.
- **Plan to arrive at the airport at least 90 minutes before domestic departures** and two hours before international departures.
- **Have your boarding pass and a photo ID in hand** (such as your driver's license or passport).
- **Know airline carry-on limits.** Each passenger is allowed one standard-size carry-on bag and one personal item, such as a purse, briefcase or laptop computer. Check with your airline about size limitations and extra baggage charges.

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**About Mineta San José International Airport**

Mineta San José International Airport, a self-supporting enterprise, is owned and operated by the City of San José. SJC served 8.3 million passengers and handled approximately in 2009. SJC has approximately 130 flights a day on 13 domestic and international carriers to 27 nonstop destinations. Mineta San José International Airport is located in San José, California's third largest city and the nation's tenth largest city (population 1,023,000). For more Airport information, visit [www.flysanjose.com](http://www.flysanjose.com), or call Airport Customer Service at (408) 501-0979.

**About the SJC Terminal Area Improvement Program**

SJC's comprehensive \$1.3 billion terminal area improvement program involves the modernization and replacement of the airport's terminal facilities, including the construction of new Terminal B and Terminal B Concourse that will replace of Terminal C originally built in 1965. The program also includes complete interior transformation of Terminal A to provide more spacious and comfortable waiting areas, new ticketing area and faster security check-in systems.

The current program also includes a new 3,350-space rental car and public parking garage directly in front of Terminal B; expanded space for more options for quality food, beverage and retail services; an extensive public art program; and improved roadways providing more convenient access to the airport.

The overall modernization program is now ahead of schedule and under budget, and Terminal B is scheduled to open for service on June 30, 2010. The balance of the program, including new parking areas, is scheduled for completion by summer 2011.

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